



# NCH Health Information Exchange (HIE)

## Registration Frequently Asked Questions

The below FAQs are intended for registration and front-office staff as an aid in explaining the intent of NCH's Pediatric Health Information Exchange and its related authorization options. This list of FAQs and answers may be useful when patient family members are presented with the **HIE Authorization Form** and have additional questions beyond what is explained in the **NCH HIE Overview for Patient Families**.

### **What is an HIE?**

An HIE allows the electronic exchange of clinical information about a patient among a group of health care providers. It is a secure electronic network that ensures that medical professionals can access their patients' most up-to-date health information and provide the best possible health care.

### **What does health information exchange mean for my child?**

Health Information Exchange helps doctors, hospitals and other health care providers share medical information for patient care quickly and securely through an electronic network. When your child's health care providers are connected to a health information exchange, they have access to the most up-to-date medical information, which helps them provide better and more efficient care. Additionally, the information is shared in a more protected way than paper-based files, faxes and mail.

### **How do I participate?**

Your child's information may be shared only after you opt-in by signing an HIE Authorization Form.

### **What health information will be shared?**

- Patient demographics
- Provider information
- Past medical history
- Surgical history
- Hospitalizations
- Family history
- Social history
- Allergies
- Medications

### **Who is able to see my child's health information?**

Only members of your child's health care team can use the HIE. This may include your doctor, nurses, medical assistants, pharmacists and other clinical staff involved in your child's care. Each team member has a unique user name and password which must be provided before he or she can access your child's health information further, before they can view your child's record, each team member must confirm that they have a relationship with you and a need to see your information.



**What if I do not want to participate?**

If you have not previously participated by signing an HIE Authorization Form, you don't need to do anything.

If you have already signed an HIE Authorization Form and wish to Opt Out you have two options:

1. Ask your doctor's office for an HIE Opt-out form. Fill out the form, sign it, and turn it in to the office's registration staff.
2. Notify Nationwide Children's Hospital Privacy Officer at the address indicated below, in writing:

Privacy Officer  
Nationwide Children's Hospital  
700 Children's Drive, Columbus, OH 43205